

Gold Coast Health Consumer Network

Consumer Registration Form

Complete and return this form to express your interest to join the Gold Coast Health Consumer Network

*A health consumer is a patient, family member or carer

Contact Details

Title: First Name: Surname:

Postcode: Phone: Email: Date:

Information about you

Age group: 16 to 17 18 to 25 26 to 39 40 to 64 65 to 74 75+

Gender: Female Male Non-Binary Other: *Leave blank if you prefer not to answer

Please select all the following that apply to you: I am living with a disability

I am living a life limiting illness or Chronic Disease
I am a current or past practicing health care professional
I am or have been a carer of a Gold Coast Health patient

I am of Aboriginal or Torres Strait Islander origin

Aboriginal

Torres Strait Islander

Aboriginal and Torres Strait Islander

Consumer or carer lived experience

Which Gold Coast Health facilities and/or services have you used as a patient, family member or carer? (select all that apply)

	Day visit	Overnight stay
Facility	(e.g. appointment / clinic)	
Gold Coast University Hospital		
Robina Hospital		
Varsity Lakes Day Hospital		
Robina and/or Southport Health Precinct		
Helensvale and/or Palm Beach Community Health Centre		

Services you have used as a patient, family member or carer

Emergency Department	Oral Health	Aboriginal and Torres Strait Islander Service	Immunisation
Mental Health	Telehealth	Medical and Surgical	Women's and Maternity
Child development	Public Health	Sexual Health	Other

Areas of interest as a consumer

Disability	Future planning	Public Health & COVID-19 response	Women's and Maternity
Children and youth	Outpatients	Capital projects (new buildings)	Other





Get involved

How would you like to be involved? (select all that apply)

As a member of the Always Care Consumer Network – receiving information on special areas of interest and opportunities to be involved in special consumer projects.

As a member of the formal Consumer Advisory Group - involves committing to attending a two hour meeting every second month and being an active consumer for the health service.

Be informed – receive information such as newsletters

Special projects (time limited or one-off consumer engagement) - get involved in workshops, planning forums, and service improvement.

Online consultation – sign up to complete surveys to improve a variety of services and future planning Review patient information - receive emails to review and provide feedback on draft patient information before it is published to help us improve the quality of our printed, and online patient information. For example, patient information when coming to hospital, fact sheets, and information for after hospital.

Other comments or notes for special interests as a consumer:				

We may share your information and contact details to other teams within Gold Coast Health (GCH) for the purposes of facilitating consumer activities only.

I understand

I do not want you to share my details with other GCH staff. (You will only be contacted by the external engagement team only. Your details will not be provided to GCH teams conducting consumer consultation activities.)

Submit form

Thank you for taking the time to complete your registration for participation in the Gold Coast Health consumer network. Please click the submit button below. Alternatively, print and return this form to the Consumer Engagement Team by email or return this form to the Main Reception of Gold Coast University Hospital or Robina Hospital.

> Gold Coast Health Consumer Engagement Team Email: GCEngagement@health.gld.gov.au

> > Phone: 5687 3932

By submitting this form, you agree to having your personal details added to the GCH Consumer Engagement Register. Your details will remain confidential and will only be used for the purpose of consumer engagement activities run by the health service.

You can agree or decline to participate at any time and your details can be removed from the register at your request.

Ways to get involved: Get involved | Gold Coast Health

Gold Coast Health acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of the Yugambeh language region and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.

