



Don't be shy! Identify.

“Are you of Aboriginal or Torres Strait Islander origin?”

Why am I being asked?

We care about our patients

Self-identification is important and allows us to provide you with the best possible health services for your needs. For Aboriginal and Torres Strait Islander patients, this includes:

- Health checks
- Immunisations
- Support from an Aboriginal health worker or Hospital Liaison Officer.

Information is important

Information collected from all patients helps us:

- Better understand individual and community health and needs
- Supports safe, high-quality and culturally appropriate care for our community
- Improve the quality of our health services.

It's the right thing to do

- This is your opportunity to tell us more about you - we won't guess your details.
- This is one of the many routine questions we ask everybody using our services. Everyone's response is important.

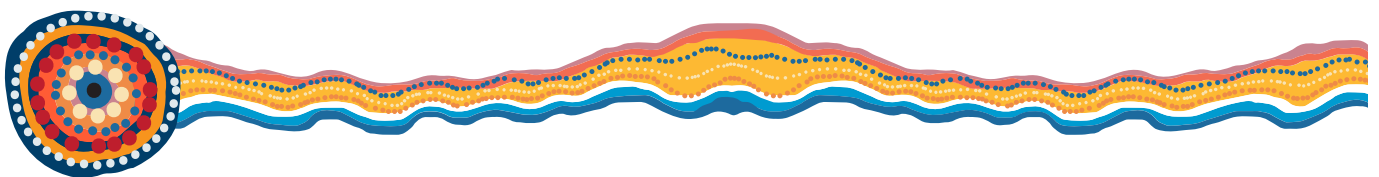


Will I be treated differently depending on my answer?

Different choices for different needs

- All our patients receive the same high standard of care, delivered to best suit your needs.
- Some patients with more complex needs or at higher risk of certain health conditions might be offered some different choices or provided with specific information.

Support services are available for all patients to use. Please tell us if you need support.





Different needs, same rights

- All patients have the right to be treated fairly and with respect.
- The information we collect can only be used to provide the best possible service and to improve service planning and delivery.
- Your personal information cannot be used for any other purposes without your free and informed consent.
- Our health service is governed by anti-discrimination laws to protect everyone from discrimination or harassment based on age, sex, race, disability and more.

If you have any concern about the care you have received, please tell us.

Contact our Patient Liaison Service:

- ✉ GCPLS@health.qld.gov.au
- ☎ (07) 5687 2048

Why?

When you identify as an Aboriginal and/or Torres Strait Islander person at any of our Gold Coast Health facilities, you are upholding the rights of all Aboriginal and Torres Strait Islander people and helping us deliver effective, efficient health services for our community.



Get in touch:

8.30am - 5pm Monday - Friday, excluding public holidays

Hospital Liaison Officers

- 📍 Gold Coast University Hospital
1 Hospital Blvd, Southport Qld 4215
- ☎ (07) 5687 3049
- ✉ Indigenous_MobHLO@health.qld.gov.au

Whether you are Aboriginal, or Torres Strait Islander, both, or neither, your answer to this question is important.

Use the QR code to visit our website

