

More information

Get in touch:

8.30am - 4.30pm Monday - Friday (excluding public holidays)

- J 1300 668 936 (Robina Health Precinct)
- GCHFirstNationsNurseNav@health.qld.gov.au
- 0 Robina Health Precinct, Level 2, 2 Campus Crt, Robina QLD 4226

Use QR code to visit our website

Working together to achieve **First Nations Health Equity.**

1. CULTURAL SAFETY

2. ACCESS

5. PARTNERSHIPS

PUB.254.14.FEB.2024

6. WORKFORCE

4. SERVICE AND DATA

Gold Coast Health information goldcoast.health.qld.gov.au

Gold Coast Health

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Nurse Navigator Service

Supporting the health and wellbeing of Aboriginal and Torres Strait Islander Community.

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Nurse Navigator Service

Nurse Navigators are experienced nurses who understand the healthcare system. If you have a chronic disease or complex medical concerns, they will walk with you on your health journey.

Your healthcare can be like a jigsaw puzzle and you can often feel as if there are pieces of the puzzle missing.

Nurse Navigators work with you and your care providers – from GPs, surgeons and allied health workers to community health services – to bring the pieces of your healthcare puzzle together.



How our First Nations Nurse Navigator can help

Nurse Navigators support and work across services in close partnership with health specialists and healthcare providers to help patients receive appropriate and timely care.

They can help you to:

- identify your health needs and work with you to develop a plan for your care
- help you get your appointments at the right time and in the right place
- provide health education and coaching to help you understand your health
- help you to make informed choices that meet your healthcare needs.

Nurse Navigators take the time to learn your story and give you care and support throughout your health journey.

You can meet with your Nurse Navigator at hospital, at home, in the community or place of your choice.