

Gold Coast area services

KALWUN HEALTH SERVICE (AMS)

Miami:

☎ (07) 5526 1112

📍 2020 Gold Coast Highway, Miami QLD 4220

Bilinga:

☎ (07) 5589 6500

📍 1 Eastern Ave, Bilinga QLD 4225

Coomera:

☎ (07) 5514 7100

📍 7 Jowett St, Coomera QLD 4209

CROSS BORDER SERVICE

Bugalwena General Practice

☎ (07) 5513 1322

📍 24 Minjungbal Dr, Tweed Heads South NSW 2486

WELFARE SUPPORT

(A Centrelink referral may be needed)

KRURUNGAL

☎ (07) 5536 7911

📍 Shop D10 Eastern Ave, Coolangatta QLD 4225

SALVATION ARMY

Southport

☎ (07) 5591 2729

Nerang

☎ (07) 5596 0764

ANGLICAN CRISIS CARE

Gold Coast

☎ (07) 5531 6013

ST VINCENT DE PAUL

Gold Coast

☎ (07) 5594 7044

More information

Get in touch:

☎ (07) 5687 3052

✉ GCHFirstNationHLIO@health.qld.gov.au

GCUH Switchboard:

☎ 1300 744 284

Robina Hospital Switchboard:

☎ (07) 5668 6000

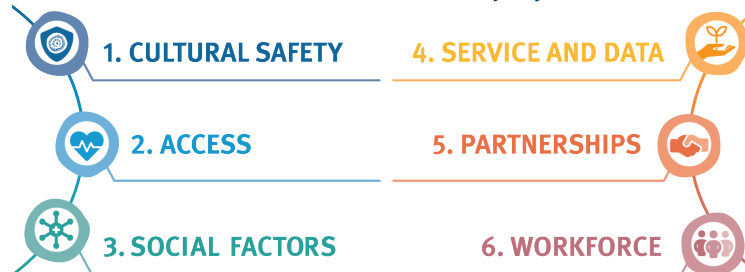
Tugan Satellite Hospital Banyahmabah:

☎ (07) 5513 9300

Use the QR code to visit our website



Working together to achieve First Nations Health Equity.



Gold Coast Health

Aboriginal and Torres Strait Islander Hospital Liaison Officers





Aboriginal and Torres Strait Islander Hospital Liaison Service

The Hospital Liaison Service provides cultural support and healthcare information to Aboriginal and Torres Strait Islander community members of all ages who attend a Gold Coast Health hospital. Aboriginal and Torres Strait Islander Hospital Liaison Officers work with other health professionals to provide culturally safe and holistic health care for patients and families.

Culturally responsive and equitable healthcare

The service works with clinical teams to build culturally responsive and equitable healthcare services.

'Health is defined as, not just the physical wellbeing of the individual, but refers to the social, emotional, spiritual and cultural wellbeing of the whole community'.

(The National Aboriginal Health Strategy, An Evaluation 1994)

We are here to help

Aboriginal and Torres Strait Islander Hospital Liaison Officers are on hand to assist Aboriginal and/or Torres Strait Islander patients presenting at hospital.

The team can support patients and families:

- find out more about the hospital system and act as a cultural liaison with hospital staff regarding treatment
- to access hospital and community support services
- with discharge planning and accessing community resources
- coordination care from hospital to home-
- yarning, listening and advocating for cultural consideration in health care advocacy for patients and families
- patient follow-up care.

The team also provide education sessions to Gold Coast Health staff which aim to create culturally safe environments that respect Aboriginal and Torres Strait Islander patients and employees.

