

MyVPN – Set up and Access

Setting up and accessing MyVPN

i You must first Request Access for MyVPN and receive your confirmation email to say that your request for MyVPN has been approved before completing these steps.

You will not be able to complete this process unless you have already activated your RSA Mobile Number and PIN.

! You cannot complete the below until IT support have install *Checkpoint Endpoint Security Client* on your Queensland Health laptop.

1. Whilst offsite - Your Checkpoint VPN client will detect your laptop is not connected to the Queensland Health Network.
2. Enter your *username*.
3. Leave the *PIN* field blank.

The screenshot shows the 'Endpoint Security' login window. The 'Authentication' section has fields for 'Username' (with a placeholder 'Enter your network username'), 'PIN', and 'Tokencode' (with a placeholder 'Enter Your On-Demand PIN here'). The 'PIN' field is highlighted with a red box. Below the fields are 'Connect', 'Cancel', and 'Help' buttons. The status bar at the bottom shows 'Selected Login Option: vpn' and a link to 'Change Login Option Settings'.

4. In the *Tokencode* field, enter your RSA **PIN**.

! You will not be able to complete this process unless you have already activated your RSA Mobile Number and PIN. Your previously set up **PIN** is your *Tokencode*.

The screenshot shows the 'Endpoint Security' login window. The 'Authentication' section has fields for 'Username' (with a placeholder 'Enter your network username'), 'PIN', and 'Tokencode' (with a placeholder 'Enter Your On-Demand PIN here'). The 'Tokencode' field is highlighted with a red box. Below the fields are 'Connect', 'Cancel', and 'Help' buttons. The status bar at the bottom shows 'Selected Login Option: vpn' and a link to 'Change Login Option Settings'.

5. You will be sent an SMS to your registered Mobile Phone Number.



On-Demand Tokencode: 22937617
Expires after use or 60 minutes

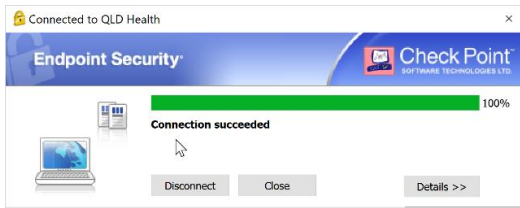
6. Enter this **On-Demand Tokencode** in the *Response* field. Click *Connect*.

The screenshot shows the 'Endpoint Security' login window. The 'Authentication' section has a message: 'Authenticating user *username*. Please fill the required input.' Below this is a 'Response' field (highlighted with a red box) and a 'Connect' button (also highlighted with a red box). Below the 'Response' field is a message: 'Wait for token to change, then enter the new tokencode:'. The status bar at the bottom shows 'Selected Login Option: vpn' and a link to 'Change Login Option Settings'.



Each Tokencode can only be used once.

7. Wait for the **connection to succeed** and the dialog box to disappear.



8. Checkpoint is available in the System tray as a yellow padlock.

