# Follow Me Desktop (FMD) – Setting up and Access On a QH device and QH Network

**Installing Follow Me Desktop (FMD) on an Internal Queensland Health Device whilst on a Queensland Health Network.**

> ℹ️ You must first Request Access for FMD and receive your confirmation email to say that your request for Follow Me Desktop has been approved before completing these steps.
>
> You will not be able to complete this process unless you have already activated your RSA Mobile Number and PIN.
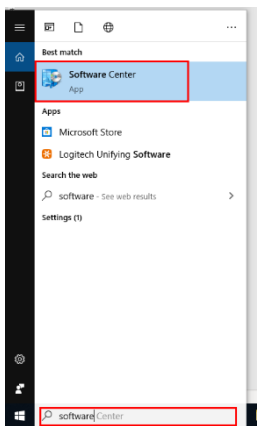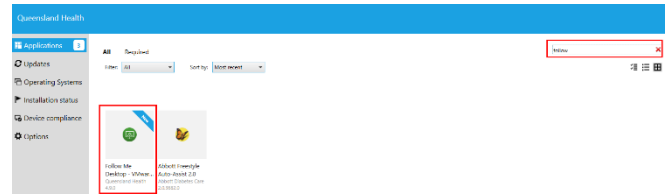


## How to Install Follow Me Desktop

> ℹ️ Please ensure any documents that require saving have been saved prior to installing, as your device will require a restart.

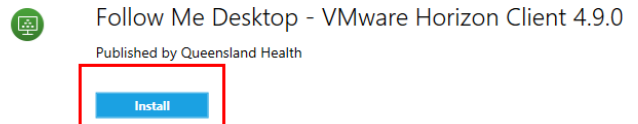1. In the **Search** bar on your computer, type in *Software Centre.*



2. While in the Software Centre, Type **Follow** in the search bar and press enter.



> ℹ️ If you cannot find Follow Me Desktop in the Software Centre, please contact the IT support line on 1800 198 175 for assistance with downloading.
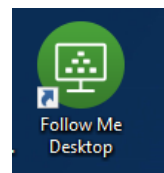
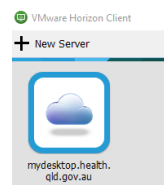3. Click on *Follow Me Desktop - VMWare* and then click install.



4. Once installed, you may notice that the computer will automatically restart. *Please ensure any documents that require saving have been saved prior.*

## Accessing Follow Me Desktop

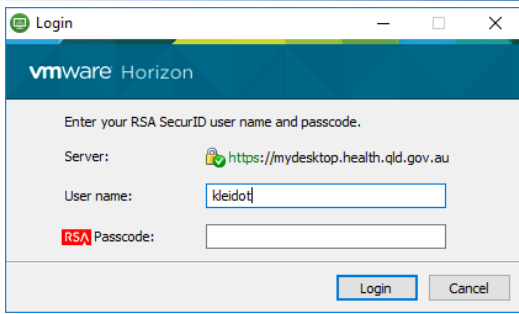1. Double Click the *Follow Me Desktop* icon.



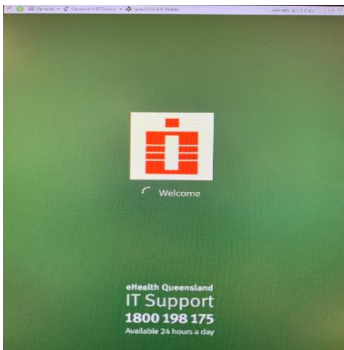2. Double click on *mydesktop.health.qld.gov.au*



3. The **VM Horizon** client will appear and auto log you into Follow Me Desktop.

**4.** If you are not automatically logged into FMD, please enter your *Novell Username* and *Password* to log in.

**5.** You will see a **green login screen** that will confirm that you are successfully logged into FMD.



**6.** To log off your session go to the start menu and click log off.