

Follow Me Desktop (FMD) – Setting up and Access

On a QH device and QH Network

Installing Follow Me Desktop (FMD) on an Internal Queensland Health Device whilst on a Queensland Health Network.

i You must first Request Access for FMD and receive your confirmation email to say that your request for Follow Me Desktop has been approved before completing these steps.

You will not be able to complete this process unless you have already activated your RSA Mobile Number and PIN.

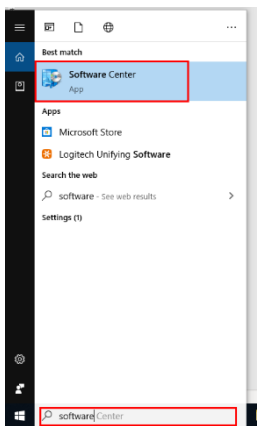


Hi,
Thank you for logging service call QH-H11M495/296 in relation to applying for Follow Me Desktop (FMD) access.
You have been granted access to Follow Me Desktop, which allows you to access the QH virtual operating system and have your desktop follow you when you switch between devices.
To set up and access Follow Me Desktop from external locations, follow the instructions found on the [Follow Me Desktop](#) QHEPS site. Instructions on how to register for Rapid Access (RAWS) can also be found on the QHEPS site.
If you are using Rapid Access, remember to tap on and tap off before and after your session. More information about Rapid Access can be found on the [Rapid Access \(RAWS\)](#) QHEPS site.
If you require support, contact the IT Support team through the [Online IT Support](#) web portal, or contact them via their dedicated hotline on 1800 198 175.
For more information, visit the [Follow Me Desktop](#) page on QHEPS.
Thank you,

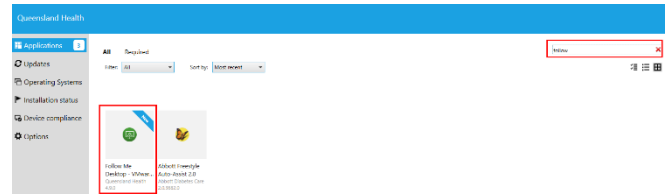
How to Install Follow Me Desktop

i Please ensure any documents that require saving have been saved prior to installing, as your device will require a restart.

1. In the **Search** bar on your computer, type in *Software Centre*.

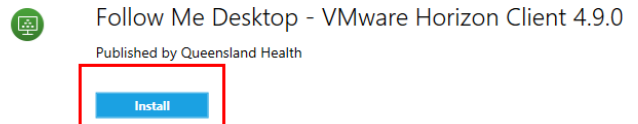


2. While in the Software Centre, Type *Follow* in the search bar and press enter.



i If you cannot find Follow Me Desktop in the Software Centre, please contact the IT support line on 1800 198 175 for assistance with downloading.

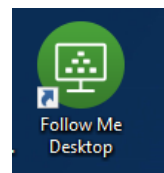
3. Click on *Follow Me Desktop - VMWare* and then click install.



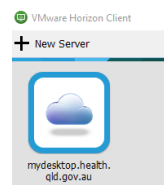
4. Once installed, you may notice that the computer will automatically restart. *Please ensure any documents that require saving have been saved prior.*

Accessing Follow Me Desktop

1. Double Click the *Follow Me Desktop* icon.



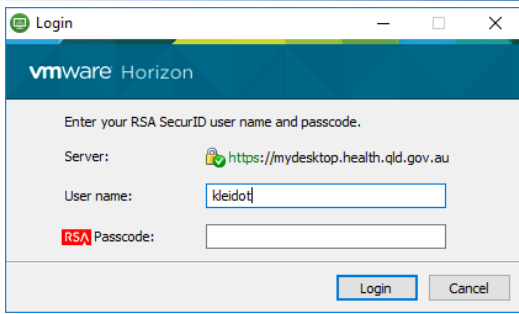
2. Double click on mydesktop.health.qld.gov.au



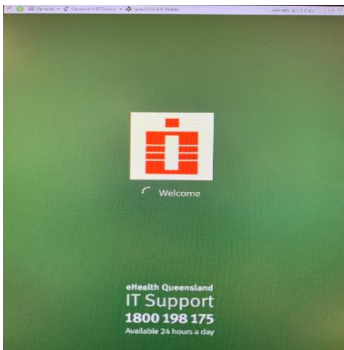
3. The **VM Horizon** client will appear and auto log you into Follow Me Desktop.

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4. If you are not automatically logged into FMD, please enter your *Novell Username* and *Password* to log in.
5. You will see a **green login screen** that will confirm that you are successfully logged into FMD.



6. To log off your session go to the start menu and click log off.