

Follow Me Desktop (FMD) – Setting up and Access On an External device and External Internet

Installing Follow Me Desktop (FMD) on an External device whilst on a External Internet connection.

i You must first Request Access for FMD and receive your confirmation email to say that your request for Follow Me Desktop has been approved before completing these steps

You will not be able to complete this process unless you have already activated your RSA Mobile Number and PIN.



Hi,
Thank you for logging service call QH-H01M495/296 in relation to applying for Follow Me Desktop (FMD) access.
You have been granted access to Follow Me Desktop, which allows you to access the QH virtual operating system and have your desktop follow you when you switch between devices.
To set up and access Follow Me Desktop from external locations, follow the instructions found on the [Follow Me Desktop](#) QHEPS site. Instructions on how to register for Rapid Access (RAWS) can also be found on the QHEPS site.
If you are using Rapid Access, remember to tap on and tap off before and after your session. More information about Rapid Access can be found on the [Rapid Access \(RAWS\)](#) QHEPS site.
If you require support, contact the IT Support team through the [Online IT Support](#) web portal, or contact them via their dedicated hotline on 1800 198 175.
For more information, visit the [Follow Me Desktop](#) page on QHEPS.
Thank you.

How to Install Follow Me Desktop

i Please ensure any documents that require saving have been saved prior to installing, as your device will require a restart.

1. Open an *Internet Browser (Internet Explorer, Firefox, Safari or Chrome)* and navigate to the following website.
https://my.vmware.com/en/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/5_0
Or Google 'Download VMware Horizon Client' and click on the My VMware option.
2. Select the *relevant version of VMware Horizon Client* for your device e.g Mac, Linux or Windows.

Home / VMware Horizon Clients

Download VMware Horizon Clients

Select Version: VMware Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

[Read More](#)

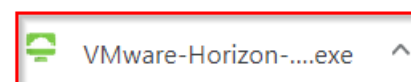
Product Downloads Drivers & Tools Open Source Custom ISOs

Product
VMware Horizon Client for Windows
VMware Horizon Client for Windows 10 UWP
VMware Horizon Client for Mac
VMware Horizon Client for Linux

3. Select the *Download* button.

4. When prompted to **save the file**, select an appropriate location and *Save*.

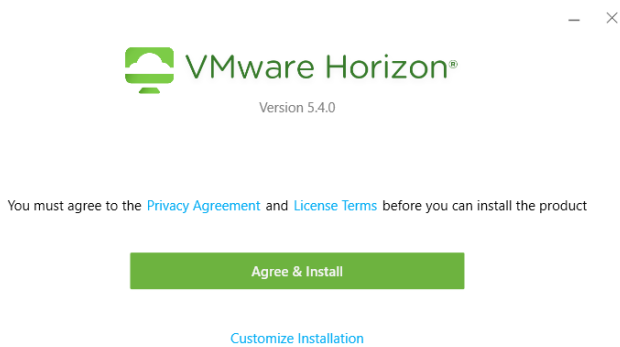
5. Locate the downloaded setup file and run the setup wizard by doubling clicking on the file.



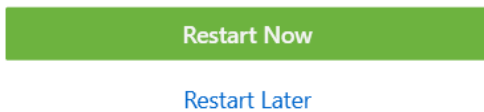
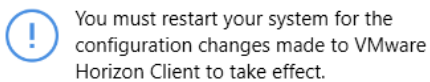
Follow Me Desktop (FMD) – Setting up and Access

On an External device and External Internet

6. If prompted to allow installation, follow the steps required.

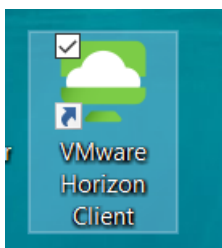


7. Once install has been finalised a restart will be required.

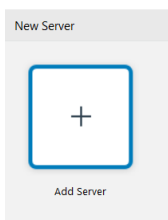


Accessing FMD from the VMWare Client

1. Find the VMWare Horizon Client and open the application.

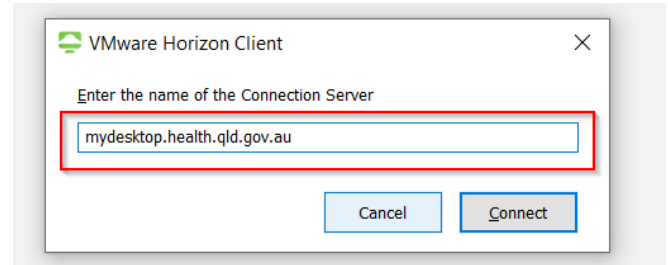


2. Select *Add Server*.

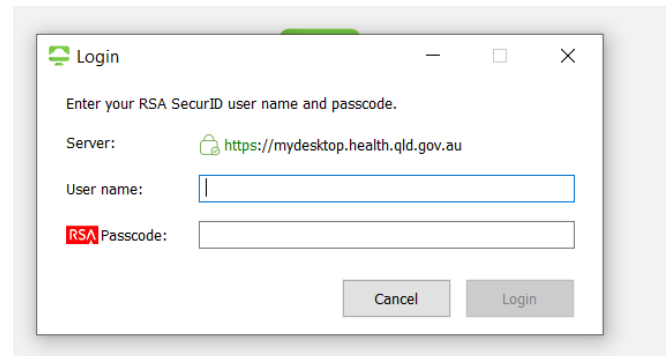


3. In the blank fields enter the following details to connect to the server:
mydesktop.health.qld.gov.au

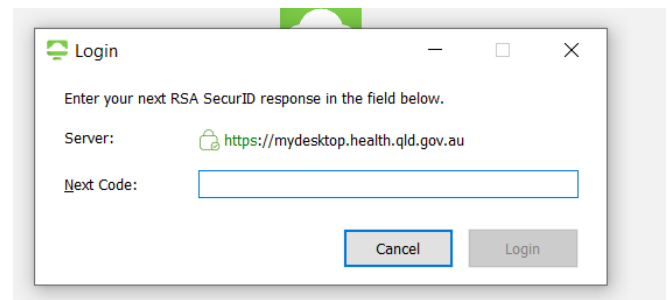
4. Click *Connect*.



5. Enter your *Novell user name* and *RSA PIN* and click *Login*.



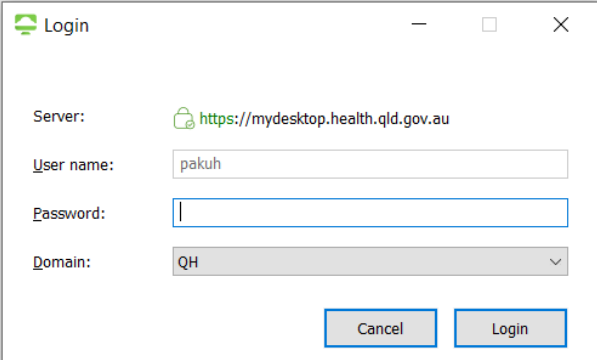
6. You will be sent an On-demand Tokencode to your registered RSA Mobile number, enter that into the *Next Code* field.



Follow Me Desktop (FMD) – Setting up and Access

On an External device and External Internet

- Next enter your Novell Password in the *Password* field and Click *Login*.



Server: <https://mydesktop.health.qld.gov.au>

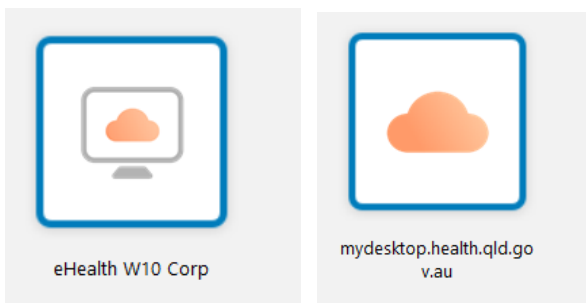
User name: pakuh

Password:

Domain: QH

Cancel Login

- Double click on the new Server Icon which will either display *eHealth Corp* or *mydesktop.health.qld.gov.au*.



- Double click on the required desktop to open it. Follow the standard login prompts: RSA Pin, One Time Token and Novell Password.
- Follow Me Desktop will then launch