

## Data Improvement and Reporting Intern

Gold Coast University Hospital

**An opportunity exists in the Community Frailty Service for one intern. This opportunity will be supervised by Julie Eastham, Nurse Unit Manager Community Frailty Service.**

### Background

Gold Coast Health (GCH) is a rapidly growing healthcare service that is dedicated to providing exceptional, patient-centred care of the highest quality. Our three hospitals and numerous community facilities are staffed by a team of passionate and talented individuals who are committed to making a positive impact on the lives of our patients.

For those who are seeking to jumpstart their careers, our non-clinical Learning Experience Academic Placement program (LEAP), offers a unique opportunity to gain invaluable experience in a dynamic and challenging industry. Whether you're just starting out or looking to make a career change, the LEAP program is the perfect opportunity to take your first step towards a rewarding and fulfilling career in healthcare.

If you're ready to make a real difference and gain valuable work experience in the process, apply for a non-clinical internship with Gold Coast Health today!

### About the Team

The Community Frailty Service is comprised of four main units: Residential Aged Care Acute Support Service (RASS), Geriatric Emergency Department Initiative (GEDI), Community Dementia Service and Advanced Care Planning. The teams are comprised of Clinical Nurses, Clinical Nurse Consultants, Nurse Navigators and Nurse Practitioners. The RASS and GEDI services also have a medical component, including Emergency Department Consultants and Geriatricians.

All teams work with older adults, to reduce avoidable Emergency Department presentations and hospital admissions.

## About the Role/Project

The Intern will be required to review the Community Frailty Services current data collection process. The data that is collected provides an ongoing monthly report to demonstrate service activity and measure against KPIs. The service currently utilises an Excel spreadsheet, with data gathered from a range of sources including; Systemview, Sharepoint, QLIK.

The aim of the project is to support optimisation of the current reporting system by streamlining processes and reducing any duplication across the team. The Service would like to enhance the current reporting tool to create effective visibility of service value. This will require the intern to use their computer literacy to suggest and implement solutions.

To ensure the updated reporting functions can be used and maintained post the internship, educational tools (e.g. guides, instructional videos) will need to be created to teach future staff and assist with program trouble shooting.

## What we are looking for

This internship will suit a motivated student who is seeking real-world experience using their computer literacy skills to improve daily functions for clinicians. The successful candidate will require strong written and verbal communication skills to interact with the team, this will involve collaborating with stakeholders who use the data to determine challenges and develop a solution.

## Area of Study

While not exclusively limited to, this opportunity would be best suited to students studying:

- IT - (Information Technology, Multimedia, Software Development, Computing/Programming)

## Requirements and Time Commitment

- Intake 1: 02 March to 22 May 2026.
- 1 day placement per week for 12 weeks.
- Applicants must be currently enrolled at a tertiary institution to be eligible to participate.
- A signed indemnity insurance form from your tertiary institution will be required prior to commencement if successful.

*\*Please note the time commitment may be negotiated to align with semester dates for academic credit where possible.*

## Accessibility

At Gold Coast Health, we value and celebrate the diversity of our employees and are dedicated to creating a workforce that reflects the diverse community we serve. Our Diversity and Inclusion team is always available to provide support and guidance to all employees and will promptly facilitate reasonable adjustments upon request.

## Enquiries and submission

For more information and to apply please contact your University Work Integrated Learning (WIL) Coordinator or Career Development Team.

Please include the following materials in your application:

- Current resume
- Contact details of 2 referees
- Academic transcript
- Cover letter (no more than 1-2 pages) outlining what you hope to gain from the experience.

**Applications close: Midnight Monday, 05 January 2026**

Please note: Shortlisted candidates will be contacted by a private phone number or via email.