

# Concessional Parking at Gold Coast University Hospital and Robina Hospital

Gold Coast Health offers concessional parking for eligible patients and primary carers at both the Gold Coast University Hospital (GCUH) and Robina Hospital.

## Who is eligible?

You are eligible for concessional parking on each appointment/visit if you have a current Commonwealth issued:

- Pensioner Concession Card
- Seniors Health Card
- Health Care Card



## How do you claim your discounted parking?

- GCUH – present at the Front Reception or Emergency Department (ED) Reception with your Concession Card, to collect a single use follow-on ticket. The follow-on ticket is then inserted after your parking ticket at the Auto Pay Station, located in the carpark, to obtain the concessional rate.
- Robina Hospital - present to the Parking Office, Front Reception or ED Reception (ED patients only) with your Concession Card, for validation of the parking ticket. The parking ticket is then inserted at the Auto Pay Station, located at the exit to the hospital, to receive the concessional rate.

## Who else may be eligible?

You may also be eligible for concessional parking after seven days if:

- You need to attend the hospital two or more times per week as an Outpatient or as a Primary Carer of an Inpatient.

## How do you claim your discounted parking?

Please complete the **Application Form** (see over) and submit to the relevant Social Worker, Nurse Unit Manager or delegate.

Once the **Application Form** has been **completed and signed**, please present with the form at the following locations:

- GCUH – Front Reception to collect the authorised number of single use, follow-on tickets. The follow-on ticket is then inserted after the parking ticket at the Auto Pay Station, located in the carpark, to obtain the concessional rate.
- Robina Hospital - the Parking Office during business hours to arrange purchase of an access ticket. The ticket is then inserted at the Entry/Exit devices of the car park where the Concessional Fee will be debited from the ticket.

## What are the rates?

Advertised rates will apply for the first hour. After the first hour, the concession will reduce the total parking fee by \$5 at GCUH and by \$2 at Robina Hospital.

## Other Eligibility

You may also be eligible for a concessional parking permit, if:

- You are a Primary Carer for a Palliative Care Patient End Stage or an ongoing Cancer, Haematology, Radiation Oncology, Renal Dialysis treatment patient or a Newborn Care Unit carer. Concessional parking will be on application to the nominated unit delegate.

## How do you claim your concessional parking?

Please complete the **Application Form** (see over) and submit to the relevant Social Worker, Nurse Unit Manager or delegate.

## How do I find out more?

For more information, please contact:

Gold Coast Health Parking Office

Tel: (07) 5629 1000

Email: GCHParking@health.qld.gov.au

**Please note:** Concessional parking is not available for ad-hoc or infrequent visits to the hospital that do not meet at least one of the eligibility requirements.



# Patient / Carer parking concession application

## Gold Coast University Hospital and Robina Hospital

### Request for repeating appointments/visits concession

Name of Patient \_\_\_\_\_ Primary Carer: \_\_\_\_\_

Contact details (one only): Tel / Mob / Email \_\_\_\_\_

#### 1. Multiple Concessional Parking Tickets (Follow-on discount tickets) after seven (7) days Ongoing Outpatient Treatment or Visits as a Primary Carer.

Are you an Outpatient under treatment for 7 days or more  Yes  No (Not Eligible)

Are you a Primary Carer visiting an Inpatient, for 7 days or more  Yes  No (Not Eligible)

How many times a week will you be attending Gold Coast University Hospital/Robina Hospital?

Weekly  Once (Not eligible)  2-3  4-5  6-7

Endorsed for concessional parking of .....visits. (**Maximum of ten passes issued per application**)  
(NUM/Social worker may request exemption from Max limit. Please Contact [GCHParking@health.qld.gov.au](mailto:GCHParking@health.qld.gov.au) Ph: 07 5629 1000)

**Please Sign:** Applicant \_\_\_\_\_ Nurse Unit Manager / Social Worker / Delegate \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

#### 2. Concessional Ongoing Permits (3 or more times per week) for extended time (one permit per Patient/ Primary Carer)

Closing phase of Palliative Care / COD Pathway

Ongoing Outpatients / Primary Carers

Newborn Care Unit  Radiation Oncology  Renal Dialysis

Start Date \_\_\_/\_\_\_/\_\_\_ Expected End Date \_\_\_/\_\_\_/\_\_\_ or Ongoing. Vehicle Registration/s \_\_\_\_\_

**Note: Concession Permits are only issued for duration of expected treatment for a maximum of three months. Follow on permits do not require a new application**

**Please Sign:** Applicant \_\_\_\_\_ Nurse Unit Manager / Social Worker / Delegate \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_

Concession tickets/validation available from:

- GCUH - Tickets issued at Front Reception, 7.00 am to 8.00 pm
- Robina - 7.00 am to 4.00 pm, Monday to Friday, Parking Tickets validated at the Parking Office
- Robina - 4.00 pm to 8.00 pm, Monday to Friday and 8.00 am to 4.30 pm weekends and Public Holidays, Parking Tickets validated at Front Reception
- Emergency Departments for Emergency Patients/Carers only

**Concession Permits issued from relevant ward (Newborn Care Unit, Palliative Care, Radiation Oncology, Renal Dialysis)**

**Office action only:** At end of business day, completed application forms to be forwarded to GCH Parking, 2 Bayberry Lane, Robina QLD 4226 or emailed to: [GCHParking@health.qld.gov.au](mailto:GCHParking@health.qld.gov.au)